University of Fort Hare Blackboard Manual

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Introduction

Blackboard is a learning management system currently promoted at the University of Fort Hare. In essense, it is a web based online learning environment for University of Fort Hare staff to be able to integrate a wide range of pedagogical and course administration tools. For instance, it can be used to keep course learning materials so that all students in a specific course or programme can access them anywhere as long as they have internet access. Furthermore, it facilitates communication among students as well as between student and instructor. When used to augment face to face learning, in the form of supportive learning materials using different media, it has potential to offer blended learning environments for University of Fort Hare students. This enables increased student engagement with the course content. This manual contains basic information about using Blackboard. Further support in understanding the manual and using Blackboard can be obtained from learn@ufh.ac.za

Blackboard is compatible with most web browsers such as google chrome, internet explorer , Safari and firefox.

TIP: If you experience difficulties when working with Blackboard in Internet Explorer, please try Google Chrome

1. Blackboard Navigation

1.1 Access to Blackboard

- Navigate to University Website @ www.ufh.ac.za and scroll down to quick links then choose Blackboard
- 2. Or navigate to Blackboard Learn Site @ learn.ufh.ac.za
- 3. Enter your Username and Password
- (username = Student number or Staff username)
- (Password = Student number or Staff number)
- 4. Click Login

			ea	rn	тм
USERNAME	· · · · · •	••••	* * * * * *		* * * *
		* * * *			
PASSWORD		* * * *			

1.2 Forgot Password

1. If you forgot your password , click here

Blackboard learn	***	
USERNAME]	
PASSWORD]	
Login Forgot Your Password	?	

2. The following screen will appear, you must choose one option then provide the information needed and click here to submit:

Lost Password	
To change your password, provi	de information for one option only: Username or Email Address.
USERNAME OPTION	
To change your password, typ active until you change it.	e your First Name, Last Name, and Username You need an active email address associated with your account to receive instructions. Your current password remains
First Name	nonkanyiso
Last Name	vokwana
Username	Invokwana
EMAIL ADDRESS OPTION	
Enter your First Name, Las t remains active until you chang	t Name, and Email Address to change the password. You need an active email address associated with your account to receive instructions. Your current password e it.
First Name	
Last Name	
Email	
Click Submit to proceed. Clic	k Cancel to go back. Cancel Submit

3. The following message will appear, check the e-mail sent to change your password:

	-		
	- /		
Check your email			
We just sent you i	nstructions to change you	ar password.	
The username or p again. If you still o	password you typed is inc annot log in, contact you	correct. Please try r system administrate	к.
SERNAME	11212121	1111	_
ASSWORD			
		-	
	Blackboard	Forgot Your Passwe	ard?

4.

📿 Rej Sun 2019/01/27 10:52 PM Blackboard Administrator - bbsupport@eiffelcorp.co.za <do-not-reply@ufh-domain.local> Lost Password Notification Vokwana, Nonkanyiso То ~ Action Items

Forgot your password? This message is a response to the Forgotten Password utility on your Blackboard system. If you did not use this tool to generate this message, you should contact your System Administrator immediately: bbsupport@eiffelcorp.co.za. To set a new password for your account, click on the URL below or paste it into your browser exactly as it appears. https://learn.ufh.ac.za/webapps/blackboard/password? action=change&user_id=nvokwana&passdate=1548622342260&passcode=2A6E9B36A9D5C0670216D7 When you go to this location, you can set your new password.

5. Complete the form below to change your password, then click submit:

+ Get more apps

		💄 Nonkanyise	o Vokwana 🧧 🔻	ሳ
8	My Institution	Courses	System Admin	
Change Password				
CHANGE PASSWORD				_
Complete this form to change the password.				
Verify Password				
Click Submit to proceed. Click Cancel to go back.		Cancel	Submit	
			🔍 1009	% -

6. When request to reset your password, the following message shall appear, you are now ready to login.

		💄 Nonkany	viso Vokwana	9 🔻	ሳ
8	My Institution	Courses	System Ac	dmin	
Your password was changed successfully.				e	Э
Password Update					-
USERNAME					
PASSWORD					
Login	Forgot Your Pa	ssword?			

1.3 Not registered on Blackboard

Note: if you are not regisered within the system, the following message will appear: Please contact system administrators/TeL consultants at TLC via e-mail: learn@ufh.ac.za or TeL@ufh.ac.za - Staff and blackboard@ufh.ac.za - Staff and blackboar

Blac	kboard	
USERNAME	issword you typed is incorrect. Please try nnot log in, contact your system administrator.	

1.4 Access to your course

1. When you have successfully managed to login, you shall be redirected to the My Institution page.

_		🄱 Nonkanyiso Vokwana 🏼 9 🔻
		My Institution Courses System Admin
dd Module		Personalize Page 11
Tools	✓ My Announcements	▶ My Courses
Announcements	No Institution Announcements have been posted in the last 7 days.	▹ On Demand Help
	No Course or Organization Announcements have been posted in the last 7	

2. The courses in which you are enrolled as an instructor/student shall appear on the right in the module called My Course.

		🄱 Nonkanyiso Vokwana
		My Institution Courses System A
Module		Personalize Page
▼ Tools	✓ My Announcements	
Announcements	No Institution Announcements have been posted in the last 7 days.	Courses where you are the functor
Calendar	No Course or Organization Announcements have been posted in the last 7	Crops Projects
Tasks	uugo.	Seminar in Agricultural Economics
My Grades	more announcements→	Technology Enhanced Learning
Send Email		Technology enhanced Learning Trainings & Workshops
User Directory		Turnitin Scanning
Address Book		Courses where you are: Student
Personal Information		Strategies and organisations of rural social and economic development
Goal Performance		
Enterprise Surveys		On Demand Help
Goals		
		My Tasks

3. As another option, you can access your courses by clicking the tab Courses next to My institution and the list of your courses shall appear under Course list. Click the specific title of the course you want access to:

		My Institution Courses System Ar
Course Search	Course List	Course Catalog
Go	Courses where you are: Instructor AGC401: Crops Projects Instructor: Patricia Muhuro; Charles Mutengwa; Nonkanyiso Vokwana; AGE322: Seminar in Agricultural Economics Instructor: Ebenezer Megbowon; Andile Sopotela; Nonkanyiso Vokwana; TEL101: Technology Enhanced Learning Instructor: L Baleni; Luvuyo Mkonqo; Siyanda Ntlabathi; Alanna Riley; Andile Sopotela; Nonkanyiso Vokwana; TeLTW: Technology enhanced Learning Trainings & Workshops Instructor: Nonkanyiso Vokwana;	 Education Health Sciences Law Management & Commerce Science & Agriculture Social Sciences & Humanities
	 TOSI: Turnitin Scanning Instructor: L Baleni; Patricia Muhuro; Nathunathi Ntando Mvunge; Siyanda Ntlabathi; Alanna Riley; Andile Sopotela; Nonkanyiso Vokwana; Courses where you are: Student DEV514: Strategies and organisations of rural social and economic development Instructor: Priscila Monyai; 	

 Note: LECTURERS (Istructors) - Courses are only added on Blackboard upon request by lecturers through Blackboard Request Form which is available at the University of Fort Hare Teaching & Learning Centre (TLC). Contact TLC consultants via e-mail at <u>learn@ufh.ac.za</u>.

Note: STUDENTS - If you are not able to find a course on Blackboard, first check with your lecturer if the course is registered on Blackboard

1.5 Edit Mode and Course Components (Instructors Only)

Once you have accessed a course you will see the five areas highlighted in the image below. The Edit Mode (upper right corner) is necessary to edit course content. Make sure it is set to **On.** In the Blackboard extract for **Course components** below, the Content Area is the main section and the content coverered in various selected menu button are diplayed.



- The Edit Mode allows Instructors to make changes to content from within the Course view instead of navigating through the Control Panel
- In the Course Menu Instructors can create the Course Home Page, Course Information, Course Content, Course Discussions, Groups, and Course Tools.
- The Action Bar is used by Instructors to fill their courses with content.
- The Course Management gives instructors access to various tools such as XXX.

2. Editing the Course Menu

Most courses are created from a template with menu items for Home Page (Announcements), Course Information, Course Content and Discussions. In the following paragraphs you learn more how to edit the course menu. Please note: it is important to decide on a course structure and layout before uploading content as it takes a lot of time to move content when it is already uploaded.

2.1 Icons in the Course Menu

Once the Edit Mode is On, various icons will appear in the course menu that allow you to add or modify the Menu. The image to the right highlights the icons that are displayed below.

Add a menu item: A menu item can be added by clicking the plus in the upper left corner of the course menu. Chapter 2.3 explains how this works and what kind of menu items can be added.



Drag and Drop: You can easily change the menu order by using the drag and drop function. When you grab the item at the symbol shown left you can

easily drag it to the desired location, and drop it in another place in the course menu (see chapter 2.4).

Options for Menu item: Clicking the arrow behind the course item name gives you a menu with options for that specific course menu item. Use this arrow for instance to change the visibility of a menu item (see chapter 2.5).



No content button: Menu items without content can be recognized by this symbol. These menu items will be automatically invisible for students, so they will never land on an empty page.



Hidden menu items: It is also possible to hide menu items for students that do contain content. You can recognize hidden menu items by the symbol shown on the left. In chapter 2.5 is explained how to make menu items visible or invisible.

2.2 What content will students expect to find in your course?

Most faculties work with a default course template. So most Blackboard courses have the same lay-out. Students will expect to find certain information in your Blackboard course behind certain menu items. The following list explains what each area is used for (if used at your faculty):

- Home Page: is the home page of your course. Here, you can place announcements, welcome messages, notifications and reminders.
- Course Information: can be used to place general information regarding the course, like • course description, teaching objectives, literature information, weekly schedule, etc.
- Course Content: can be used to place documentation provided by the instructor, like PowerPoint presentations, hand-outs etc.
- **Discussions:** is an option for enrolled students and instructors to enter into discussion.
- **Course Tools/Tools:** Under this button, students will find links to various course tools. ٠ Examples of course tools are My grades, Wikis, Blogs and the option to send emails.





2.3 Changing the order of the Menu items: using Drag and Drop

Changing the order of menu items can be done quite easily by using the drag and drop function.

- 1. Move the mouse pointer to the arrow at the left of your menu button.
- 2. Click on the arrow and keep the mouse button depressed.
- 3. Move the menu item to the desired place.
- 4. Drop the menu item on the desired place by releasing the mouse button.

Drag and drop can be used to relocate various items in your course, for instance Course Content, Announcements etc. This can only be done when the **Edit Mode** is **On**.

2.4 Adding Menu items

To add a menu item, follow these steps:

- 1. Click the grey plus
- 2. Pick the desired course menu item you want to add
- 3. Fill in the form that appears (see below)
- 4. Click Submit.

The new Menu item will appear at the bottom of the course menu. It can be moved to the desired location using drag and drop. Below is a list with an explanation of the seven options. It explains what has to be filled into the form that might appear in step 3.

Create Content Area: creates a menu item in which you can place content items (e.g. Course Documents). Walk through the steps above. The form that is displayed on the right will appear at step 3. Fill in a **Name** and make the area **Available to Users**.

Create Tool Link: provides a direct access to a certain Tool (e.g. Discussion Board). Walk through the steps above. Fill in a name for the menu item, select the kind of tool it has to link to and make the form available.

Create Web Link: contains a hyperlink to an external website on the internet. Walk through the steps at the beginning of this paragraph. The form that is displayed on the right will appear at step 3. Fill in a display **Name** and the **URL** of the website and make the form **Available to Users**.

Create Subheader/Divider: helps to organize the course menu. For a divider (straight line that can be used to create sections in the Course Menu), no form will appear. To create a Subheader or a Divider, walk through the steps explained at the beginning of this

paragraph. When creating a Subheader, a form will appear at step 3. Fill in the Name and click Submit.

2.5 Managing menu items: edit, remove, visible and invisible

To display the options for editing a menu button, click on the drop down arrow. In Blackboard a menu item is a Link.

- Rename Link: Use Rename Link to change the name of your item.
- Hide Link / Show Link: Make a menu item visible or invisible for students.
- Delete: Removes a menu item.

Note: When deleting a menu item you are notified about the number of 'children', i.e. items, folders, and subfolders, that you are going to remove. Although the menu item will be deleted, the underlying content (files) remains available in the course's Files section in the Control Panel.









3. Course content: Filling your course with content

In this section you will learn how to fill your course with content. The Content of a Course is made up of the folders, files, text, images, media, links, assessments, and interactive tools assembled and organized by Course Builders and Instructors. Content is added, deleted, edited and organized using the Course Menu and Control Panel. There are many different ways to create and organize content for a course. This section of the Instructor Manual describes the various types of content and how to add them to the course.

Note: Before you enter any content, check if your content meets the copyright regulations. See the final chapter of this manual.

3.1 Creating a Course Home Page

Announcements is the home page of your course. Here, you can place welcome messages, notifications and reminders. Often, these are short references to new or modified items elsewhere in the course, or notifications about the absence of an instructor etc.

- 1. Navigate to Home Page
- 2. Choose My **Announcements** in the Home Page then click the little arrow after "more announcemnets" in the figure below.



3.1. A form will now appear you have to fill out in order to place the announcement, see the steps in the figure below:

1.	Create Announcement					
	* Indicates a required field.					
	ANNOUNCEMENT INFORMATION					
	* Subject Subject Black					
	For the toolbar, press ALT+F10 (PC) or ALT+FN+F10 (Mac). T T T T Paragraph \lor Arial \lor 3 (12pt) \lor \exists $*$ \exists $*$ $T * \mathscr{P} * &$					
	X D D Q 10 01 三三三三 三 三 T T, 0 20 H F ジー					
	A a mini 1 ⁴ Appropries . J m a a A A B B B B B B B B B B B B B B B B					
	Path: p	Words:0				
_						
2.	WEB ANNOUNCEMENT OPTIONS					
	Duration O Not Date Restricted					
	Date Restricted					
	Select Date Restrictions Display After	9				
	Display Until					
	Email Announcement Send a copy of this announcement	immediately				
_						
3.	COURSE LINK					
	Click Browse to choose an item.					
	Location Br	owse				

- 1. In step 1, enter a Subject and Message text.
- In step 2, select duration options. By selecting Date Restricted instead of Not Date Restricted (posted immediately) it is possible to let Blackboard place the announcement after or until a certain time and date
- 3. To send the announcement to all enrolled users (students, instructors etc.) by e-mail, check the box of *Email Announcement*. If you do not choose this option, students will still see the announcement when logging in.
- 4. If desired, make a link to a location elsewhere in the course. To do so, search and select the location using **Browse**...
- 5. Finally, click **Submit**. The announcement will now be displayed in your course. To delete an announcement, see section 3.4.

Note: New Announcements appear directly below the repositionable bar (recognized by the text '*New* announcements appear below this line'. Reorder by dragging Announcements to new positions. Move priority Announcements above the repositionable bar to pin them to the top of the list and prevent new Announcements from superseding them. The repositionable bar is not visible for students.

3.2 Building Content

Blackboard offers a wide range of options to build different types of course content. Once the Edit Mode is 'on', every menu button for the Course Content will show the following buttons in the Action Bar (grey area highlighted in red dotted cycle). In the image below, all possible content items that can be created, ordered in the three categories: Create, New Page and Mashups. In this Manual, only four basic functions that Blackboard offers under Build Content and these are higlighted in red cycles. Each of these functions are discussed in detail as subsections of *Building Content*.



3.2.1 Creating Items

Items are general pieces of content: any type of file, text or image that appears to students in a Content Area, Learning Module, Lesson Plan or folder is an item. Items are represented by this icon . To create an item, follow the steps below:

- 1. Open the menu item in which you want to place an Item, e.g. Course Information.
- 2. Click Build Content in the action bar.
- 3. Click Item (category: Create).

A form will appear that you have to fill out. This is displayed in the image on the right.

- 4. Enter a Name.
- 5. Enter your **Text** in the Text box. If desired, use the Visual Text Editor (see chapter 3.3).
- 6. It is possible to upload a file such as a PDF or PowerPoint. To do so, click **Browse My computer** or drag the file from your computer.
- 7. In Section 3 you can choose special options for the item.
 - a. *Permit users to View this Content* makes sure that the item is visible (yes) or invisible (no) to students.
 - b. *Track Number of Views* will record the number of times the Item is viewed, when it is viewed, and by whom.
 - c. *Select Date and Time Restrictions* can be used to make items visible for a certain period.
- 8. When finished, click **Submit** to upload the item.



3.2.2 Uploading Files

Uploading files can be done in two ways. The difference is an aesthetic one and is displayed in the image on the right. Option 1 is to upload a file while creating an Item (as explained above). Option 2 is:

1. Open the menu item in which you want to place an Item.

Schedule Attached Files: 🗎 Cla In the attachment you	Build Content > Item ass schedule.docx (12.408 KB) will find the course schedule.
Class Schedule	Build Content > File

- 3. In step 1, **Browse** for the file you want to upload and enter a Name.
- 4. In step 2, select **Open in New Window: Yes** (see note below).
- 5. In step 3, optionally enter Date and Time restrictions.
- 6. Click **Submi**t

Note: When uploading an attachment, always set **Open in New Window** to Yes to reduce open/download problems for students.

3.2.3 Uploading media files

When you want to add audio/video to your course, please upload them as mp3 (audio) or mp4 (video) files. You can use one of the many free on-line available conversion tools to save your WAV file to an mp3/mp4 file, *e.g.* Audacity. It is available for Windows, Mac and Linux, and distributed by the ISSC.

3.2.4 Creating a Hyperlink

Add a Web Link to a Content Area to provide a quick access point to relevant materials.

- 1. Open the menu button in which you want to place the Web Link.
- 2. From the action bar, select Build Content > Web Link.

Fill out the form that appears. It is very similar to the one shown whilst creating an Item.

- 3. Enter a Name and the web page of the hyperlink
- 4. If desired, enter a **Description** of the link in section 2.
- 5. Section 3 allows you to attach a file (Attachments) .
- 6. In section 5 (Standard options) you can choose special options for the item.
 - a. Permit users to View the Content Item makes sure that the item is visible (yes) or invisible (no) to students.
 - b. Track Number of Views (Statistics Tracking) will record the number of times the Item is viewed.
 - c. Select Date and Time Restrictions can be used to make items visible for a certain period.
- 7. Finally, click **Submit** to create the hyperlink.

3.2.5 Creating a Folder

A Content Folder is a way of organizing content items, by grouping related materials. Using folders to organize content items can make materials easier to find and reduce the length of a Content Area page. To create a folder, follow the following steps:

- 1. Navigate to the Content Area in which you want to place a folder.
- From the Action Bar, select Build Content > Content Folder (under New Page).

Fill out the form that appears:

- 3. In section 1, enter a **Name**, and, if desired, a (short) summary of the content that can be found in the folder in the field **Text**.
- 4. Section 2 allows you to choose options:
 - a. Permit users to View the Content Item makes the item visible (yes) or invisible (no) for students.
 - b. *Track Number of Views* will record the number of times the Item is viewed.
 - c. Select Date and Time Restrictions can be used to make items visible for a certain period.

1. Web Link Information				
🔆 Name				
<mark>⊁</mark> URL	Eor avample, http://uuuu muschool.edu/			
	For example, http://www.myschool.eau/			

1. Content Folder Information					
🔆 Name					
Color of Name	Black				
TTA	rial 💌 3 (12pt) 💌 🔄	$i~\boxtimes \times$			
Path: p		Words:0 //			
2. Standard Options					
Permit Users to View this Content	Permit Users to View 💿 Yes 💿 No this Content				
Track Number of Views	🕞 Yes 💿 No				
Select Date and Time 📄 Display After 🔄 📓 💿					
🔲 Display Until 📃 📓 💿					
3. Submit					
Cancel Submit					

5. Finally, click Submit to create the Folder

Section 3.5 will explain how to copy (and move) folders.

3.2.6 Statistics Tracking

To enable Statistics Tracking see 3.2.4 – 6b. With the option 'Statistics Tracking' it is possible to get detailed information about the content, how many times an item was viewed by students and when it was accessed.

3.2.7 Foreign Language Support

It is possible to enter special characters (e.g. Chinese) in Blackboard announcements or items by copy-pasting them from Word or other sources. It is not advisable to change the language settings of a Blackboard course. This makes it harder for the Blackboard Helpdesk to provide you with technical assistance for that course as we can only provide support in English and Dutch.

3.3 The Visual Text Editor



When building content, you will be confronted with the Visual Text Editor. Hover your mouse over the icons for an explanation. The Text Editor is available in a collapsed (see the upper figure) or extended version (the lower one). You can switch between these versions by clicking the double drop down arrow on the top right. In the top row of the *Visual Editor* you will find options regarding font and styles. We will highlight a few additional functions:

Embedding a YouTube Video

💠 Mashups	Ŧ	T	66	0
Flickr Photo				
YouTube Video				
SlideShare Presentation				

Click the button and select **YouTube Video**. A popup screen will show you a search bar in which you can search for videos. Click **Select** under the video thumbnail to select the video you would like to add. In the next screen you can edit the options for the video. Click **Submit** to add the video.

Making a hyperlink



You can link to other websites. You can do this by typing a text, selecting it and clicking on the *link icon*. In the popup that will appear, insert the link.

Adding symbols



In Blackboard Learn you can add (a limited amount) of special symbols to your text. Most of them are Greek characters. To do so, click the icon displayed on the left.

Preview



Click this button to preview a text before you submit it.

Adding an image



Click this icon to upload or add an image by submitting its **Image URL** or clicking **Browse My Computer** to select an image. Under the tab *Appearance* you can edit the size of the image.

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3.4 Content in menu buttons: order, edit, and delete

It is possible to edit, reorder or delete created content items.

1. You can manage the **order** of items in menu buttons easily by using drag and drop (see chapter 2.3).

To move or delete content Items:

- 2. Click the drop down arrow behind the content item
- 3. Choose **Edit** to change the content text or options. You will see a form similar to creating a Content Item.
- 4. Choose **Delete** to delete the specific item. You will be asked to confirm your action before deleting the content from the course permanently.

Note: Deleted files will remain available via the course's Files section in the Control Panel. To really delete a file from a course, you also have to remove the files from the Files section.

3.5 Copy or Move Course Content

Many Content Items, including Links, URLs, Content Folders, Learning Modules, Offline Content and Tools can be moved between menu buttons or folders inside the course and in between Courses. To move content to another Course, the user must be enrolled as an Instructor in both Courses. Copying content will make a copy of the content in the destination folder. Moving content deletes the content from the original location.

- 1. Click the **drop down arrow** behind the content item 🔊
- 2. Choose **Copy** or **Move**.

The form that appears will be similar for both options.

- 3. Select the **Destination Course.** The dropdown list will display all courses in which you are enrolled. Do not change the destination Course if you want to copy or move the content within the current course.
- 4. Select the **Destination Folder** by clicking **Browse**. The popup will show a list of all menu buttons and underlying folders of the Destination Course.
- 5. Click Submit.

Section 4.5 will explain how to copy all course content at once

Class Schedul	e dit
	Adaptive Release
	Adaptive Release: Advanced
******	Set Review Status(Disabled)
· • • • • • • • • • • • • • •	Metadata
· • • • • • • • • • • • • • • • • • • •	Statistics Tracking (On/Off)
******	User Progress

* * * * * * * * * * * * * *	Сору
*****	Move
* * * * * *	Delete



1. Content Information				
Name	Class Schedule			
2. Destination				
Destination Cour	Se [1314]Testmodule Blackboard			
Destination Fold	er	Browse		
3. Submit				
Cancel	Submit			

4. Course Management: The Control Panel

Each course has a **Control Panel** that can be used to access various tools. In this chapter, five of the most used Tools will be discussed. These tools are highlighted in the image to the right with a reference to the subsection in which they will be discussed.

	 Users and Groups
	Groups
4.1 User management	Users
	▼ Customization >
4.2 Enrollment Options	Enrollment Options
· · · ·	Guest and Observer Access
4.3 Course availability	Properties
	Quick Setup Guide
1.1 Style	Teaching Style
4.4 Style	Tool Availability
	Packages and Utilities
4.5 Copy Course	Course Copy
	Export/Archive Course
	Import Course Cartridge
	Import Package / View Logs
	Manage Chalk Title

4.1 User management

Blackboard automatically generates an overview of all enrolled users. This overview will have the following appearance. The important buttons have been highlighted:

Users							
F	ind Users to Enroll					atch Enrol	I Users
s	earch: Username 💌	Not blank 💌		Go			
\rightarrow	Refresh						
	Username	First Name	Last Name 🛆	Email	Role	Observer	Available
	westendorpadmir	Maud	Westendorp	null@leidenuniv.nl	Instructor		Yes
	s1166735	Maud	Westendorp	m.westendorp@umail.leidenuniv.nl	Student		Yes

4.1.1 Change User roles

You can change the role of a user by taking the following steps:

- Navigate to the User Management: Control Panel > Users and groups > Users.
- 2. Click the **drop down arrow** Sehind the username.
- 3. Choose Change User's Role in Course.
- A new window will appear:
- 4. Choose the role you want to assign to the selected user, for instance 'Student' or 'Instructor'
- 5. Make sure the availability of the user is **Yes** (this is the default setting).
- 6. Click Submit.

4.1.2 Add Users

It is possible to enroll students and co-instructors. To enroll users, take the following steps:

- 1. Navigate to the User Management: Control Panel > Users and groups > Users.
- 2. Click Find Users to enroll.

In the next screen select the user:





- 3. Fill in the username. If necessary, use **Browse** to search for the user.
- 4. Choose the desired **Role**.
- 5. Make sure the enrollment is Available (Yes).
- 6. Finally, click Submit.

4.1.3 Delete students

Note: It is often not desirable to delete students from a course, since you will also delete the student's submitted (group-)work in this course. If you are not sure if a student should be deleted, please contact the helpdesk at your faculty.

To delete a student from your course, please take the following steps:

- 1. Navigate to the User Management: Control Panel > Users and groups > Users.
- 2. Check the box in front of the user. It is possible to delete multiple users at once.
- 3. Click on **Remove Users from Course**.

Note: It is not possible to remove another instructor from the course. If you would like to do this, please contact the Blackboard helpdesk. Make sure to mention the Course Name, Course ID and the name of the instructor that has to be removed from the course in your email.

4.2 Managing Enrollment Options

By default, students enroll themselves to Blackboard courses via the Course Catalog. This setting is generally used within University of Fort Hare. This standard setting can be changed in two ways: you can change the Enrollment Options or create an End Date for enrollment.

If you want to change the Enrollment Options, follow these steps:

- 1. Click on Customization > Enrollment Options in Control Panel .
- 2. choose whether students can enroll themselves (Self Enrollment) or that the instructor adds the students (Instructor/System Administrator). You can also choose to allow students to send you an enrolment request.
- 3. After editing, click **Submit** to apply your changes.

4.3 Course availability

The Blackboard helpdesk at your faculty makes all courses for the new semester available at the start of the new semester. All courses of the previous academic year will be made unavailable at the end of that year. It is possible to make a course available or unavailable yourself at any time. To do so,

take the following steps:

- 1. In the Control Panel navigate to **Customization > Properties**.
- In the form that appears, change the availability in section 2 under Make Course Available. Selecting Yes will make your course available and No will make your course unavailable.



Remove Users from Course

westendorpadmin

s1166735

First Name

Maud

Maud

Last Name

Westendorp

Westendorp

📃 Username

3. Click **Submit** to save the new settings.

Note: When a course is made unavailable, this means it is unavailable *for students*. Instructors can always enter their own courses.

4.4 Managing the course appearance

To change the style, navigate to **Control Panel** > **Customization** > **Teaching Style**. The Style settings control how the Course appears to users. Settings include changing the first page users see when they open the Course, the appearance of the Menu and how Content Items appear in folders. In addition, a banner may be added to the top of the Course home page (the first page students see when entering the course).

4.5 Copy Course

Paragraph 3.5 explained how to copy or move a single Course Content Item. This subsection will discuss how to copy an entire course.

Note: You can only copy (items from) a course when you are enrolled as instructor in both the source as well as the destination course!

1. Navigate to the **Control Panel > Packages and Utilities > Course Copy**.

In the form that appears you have to select the Copy Options in section 2.

- 2. First, select the **Destination Course ID**. This has to be an existing course in which you are an instructor. You can enter the Course ID directly or search for it by clicking **Browse**.
- 3. Select the Course Content you want to copy by checking the respective boxes. Usually you do not want to copy the **Announcements** (as these are dated).
- 4. In section 4 it is possible to copy the Enrollments. This will result in copying all students from the current course into the new course.
- 5. Click Submit.

You will receive an e-mail when the course copy process has been completed.



5. Managing your My Institution page

5.1 My Courses: shortening the list of courses

The number of courses in the *My Courses* module on My Institution page will increase in time. You can manage the overview of your courses yourself by adjusting the visibility for this module (courses will stay accessible through the tab 'My courses').

- 1. Click the **gear wheel** (encircled in red in the image).
- 2. In the next form, select which courses you want to show by checking and unchecking the box at *Course Name* and <u>Announcements</u>.
- 3. Click **Submit** to apply these changes.

5.2 Global Navigation Menu

The Global Navigation Menu also provides information about all courses and activity on Blackboard. This menu can be accessed as a dropdown window by clicking your username in the top right corner of the screen. The Global Navigation Menu is available everywhere in Blackboard. In this menu the following sections are displayed:

- **Courses**: displays the last five courses that are recently visited.
- **Tools**: Quick access to some tools.
- Settings: view or modify personal settings tied to your account.







6. Email

6.1 Send Email

Blackboard has a tool available for sending email to course users. Instructors can use this tool to contact other users. This tool is available in the Course Management part of the course: **Control Panel > Course Tools > Send Email**. In the screen that appears you can choose which users you would like to send an email, e.g. all users, all student users, all instructor users. You can also choose to select specific users by using the option 'Single / Select Users'. Attachments can be included in the email as well. A copy of the email will always be sent to the sender (to the registered e-mail address in Blackboard, see next paragraph).

7. Assignments and Grade Center

You can use Assignments to let students submit papers or other work. Blackboard also offers the possibility to engage in online testing. We have more extended manuals on these subjects available. Please visit the website of Humanities and take a closer look at the following headers:

- Assignments, submitting papers and anti-plagiarism
- (Peer) Reviewing papers
- Assessments: tests, surveys and pools

Note: Please note that the only *official* place for the registration of your students' grades is the student information system uSis. Point out to students that they are not entitled to rights under the grades in the Grade Center.

8. Creating a link for student asignment submissions

Steps to	Steps to creating a link					
1.	Inside a course that you want to create a link for. click on course content	+ 🖆 🖒 11				
		Blackboard training for f				
		Home Page				
		Information 🕮				
		Content 📖				
		Discussions				
		Groups				
		Tools				
		Help				
2.	Click the dropdown arrow in Assessment,					
	select Turnitin assignment	Content 💿				
		Build Content v Assessments v				
		Build Content V Assessments V				

3. Correctly set up your start and end date.	New Assignment
	Assignment title • Point value · Point value · P
 Select optional settings to set up additional feature as desired 	
5. Click submit	Submit

9. Important: Copyright, Plagiarism, Preservation, Code of Conduct

• Please know that Copyright law not only applies to hardcopy readers, but also to online materials, and consequently to the materials in your Blackboard course. This means that you must be aware of the rules that apply to articles, pdf's, PowerPoint presentations etc. that you upload to your Blackboard course. These rules are outlined on the website of the <u>Copyright information office</u>.

10. Leaving Blackboard

After you are done using Blackboard, it is important to log out (especially if you are working on a public computer). The **Log Out** button is situated in the top right corner of the screen.



